

## CRSC e.V. Association Policy (Rev 2.1)

This association policy applies to all members of CRSC e.V

### **Vision:**

CRSC e.V. sees itself as a driving self-help organization and a central network for all stakeholders in rail freight transport – from railway undertakings, wagon keepers, workshops and maintenance service providers to manufacturers, shippers, consignees, and other service providers.

Our primary objective is the sustainable promotion and strengthening of the industry. In an increasingly complex market environment, we combine capacities and expertise. Through strategic partnerships within a value-oriented framework, we channel the shared challenges of our member companies and develop targeted solutions.

### **Guiding Principles:**

#### **Member Orientation**

**Our members** benefit from our spirit of collaboration and fair-play strategy, fostering a positive and supportive industry network.

#### **People Orientation**

**Our members** benefit from determination, professional expertise, high motivation, and a strong sense of humanity.

#### **Process Orientation**

**Our members** benefit from the highest possible operational efficiency in the delivery of our association activities.

#### **System Orientation**

**Our members** benefit from the effective and goal-oriented alignment of our association services.

#### **Continuous Improvement Orientation**

**Our members** benefit from capabilities and services that continuously evolve and adapt to market requirements.

#### **Decision Orientation**

**Our members** benefit from clear, fact-based decisions that provide planning reliability and confidence.

#### **Partner Orientation**

**Our members** benefit from direct access to our extensive network and the associated expert knowledge.

#### **Trust Orientation**

**Our members** benefit from the assurance that they can actively participate in association activities at any time on a completely equal footing.

#### **Financial Orientation**

**Our members** benefit from financially sound association management that provides security through fair and sustainably stable conditions.

#### **Sustainability Orientation**

**Our members** benefit from our focus on energy efficiency and environmental responsibility, helping to make rail freight transport resource-efficient and future-proof.